

To Our Valued Clients, Patients and Business Partners:

The Senior Management and Board of Directors at Sterling Healthcare recognize the harm that deliberate and accidental misconduct and/or non-compliance in the healthcare industry can pose to society, and believe that an appropriate Code of Conduct and an effective Compliance Program are critical to the success of our organization and its employees and clients. An effective Compliance Program significantly facilitates the prevention of fraud, abuse and waste in the healthcare industry. At the same time, it furthers the fundamental mission of all health care providers, which is to provide quality care to patients.

Our compliance efforts are designed to establish a culture within our organization that promotes prevention, detection and resolution of instances of conduct that do not conform to applicable laws and rules and/or to acceptable standards of ethics or professionalism. Simply stated, this means we expect all employees and individuals associated with our organization to "do the right thing" and conduct all business activities in a professional and ethical manner. Our Compliance Program is the result of hard work and the careful attention of our employees and contracted healthcare professionals to our Code of Conduct. Various compliance policies, procedures and initiatives are part of our ongoing clarification of the Code as well.

The Corporate Compliance Officer (CCO) at Sterling is available to answer your questions or address any compliance concerns that may arise. You may contact the CCO using any of the following options:

- By telephone or voice mail directly at 919-768-4612 or toll-free at 800-476-4587, ext. 4612
- By personal meeting with the CCO (please schedule by phone or e-mail compliance@sterlinghealthcare.com).
- By letter addressed to: Corporate Compliance Officer, Sterling Healthcare, 1000 Park Forty Plaza, Suite 500, Durham, NC 27713
- By calling the confidential Compliance Hotline at 800-826-6762

As an arm of our Compliance Program, Sterling has also implemented and administers an organization-wide HIPAA Privacy and Security Program. It is our policy to meet the expectations of our hospital clients as well as those of the patients we collaboratively serve. This includes ensuring that all patient information is properly protected, and that patients are afforded their rights as set forth in the HIPAA regulations. We are committed to addressing all reports of known or suspected compliance violations, and encourage you to contact the CCO promptly with any compliance matters which may involve Sterling or any of its employees or associates.

Sterling Healthcare Corporate Compliance Officer